Message: RE: ATA

RE: ATA

From	Kristen M. Setterlund, MSW, LCSW	**Date**	Thursday, May 25, 2017 1:39 PM
To	Kraft, Emily		
Cc			
Journal Recipients	Emily.Kraft@oa.mo.gov		

image020.jpg (3 Kb HTML) **image021.jpg** (1 Kb HTML) **image022.png** (2 Kb HTML)
image023.png (3 Kb HTML) **image024.png** (2 Kb HTML) **image025.png** (83 Kb HTML)
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image002.jpg (3 Kb HTML) **image004.jpg** (1 Kb HTML) **image005.png** (2 Kb HTML)
image006.png (3 Kb HTML) **image007.png** (2 Kb HTML)

She uses the following:
Username: thayner@ccstl.org

Kristen M. Setterlund, MSW, LCSW
Program Manager
Lutheran Family and Children's Services of Missouri

9666 Olive Boulevard
Suite 400 | St. Louis , MO 63132
Direct: 314-754-2740 | Fax: 314-292-8519 | Mobile: 314-281-1121
| Toll Free: 1-866-326-LFCS (5327)
KristenS@LFCS.org | www.lfcsmo.org

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Thursday, May 25, 2017 1:35 PM
To: Kristen M. Setterlund, MSW, LCSW
Subject: RE: ATA

Hi Kristen – What logon ID is Amy using?

From: Kristen M. Setterlund, MSW, LCSW [mailto:KristenS@LFCS.org]
Sent: Thursday, May 25, 2017 9:29 AM
To: Kraft, Emily
Subject: FW: ATA

Sorry about that! Something must be wrong with my phone, as I opened this email and somehow forwarded you another. Below is the issue with the database.
Thanks,

Kristen

Kristen M. Setterlund, MSW, LCSW
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From: Solomon, Amy [mailto:asolomon@ccstl.org]
Sent: Thursday, May 25, 2017 9:08 AM
To: Kristen M. Setterlund, MSW, LCSW <KristenS@LFCS.org>
Cc: Hayner, Teresa <thayner@ccstl.org>
Subject: ATA

Hello Kristen,

I wanted to email you to inform you of an ATA issue that just came about this morning. I logged in to add a new client and noticed that there are now only three clients shown. I cannot see any of the other clients that I know are in the database. I also dropped down the menu to select a worker to search by and no workers are listed. I had Denise log in to see if she could see anything and she received an error message when she tried to see her clients. As of Tuesday, ATA was working fine.

Thanks.

Amy Solomon
Programs Assistant
Good Shepherd Children & Family Services
1340 Partridge Ave.
St. Louis, MO 63130
(314) 854-5704
asolomon@ccstl.org

cid:image001.png@01D1E98F.2ABE8860





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